

Presentation for Scrutiny Board 2

This page is intentionally left blank



Coventry

MASH

Multi-Agency Safeguarding Hub

Presentation Format

Topic	Presented By
Update on the MASH since it was established	Sam Horsley (MASH Co-ordinator), David Wilson (Performance)
Contributions from Partners	Stuart Grundy (Police)
Performance Data	David Wilson (Performance)
The MASH Review	Karen Argyle (Health) Sue Whitmore (Service Manager)
Case Studies	Sam Horsley (MASH Co-ordinator) Stuart Grundy (Police), Sue Whitmore (Service Manager), Karen Argyle (Health)
Any Questions	Stu Grundy (Police), Karen Argyle (Health) Sam Horsley (MASH Co-ordinator) David Wilson (Performance), Sue Whitmore (Service Manager), Nancy Meehan (Head of Service)



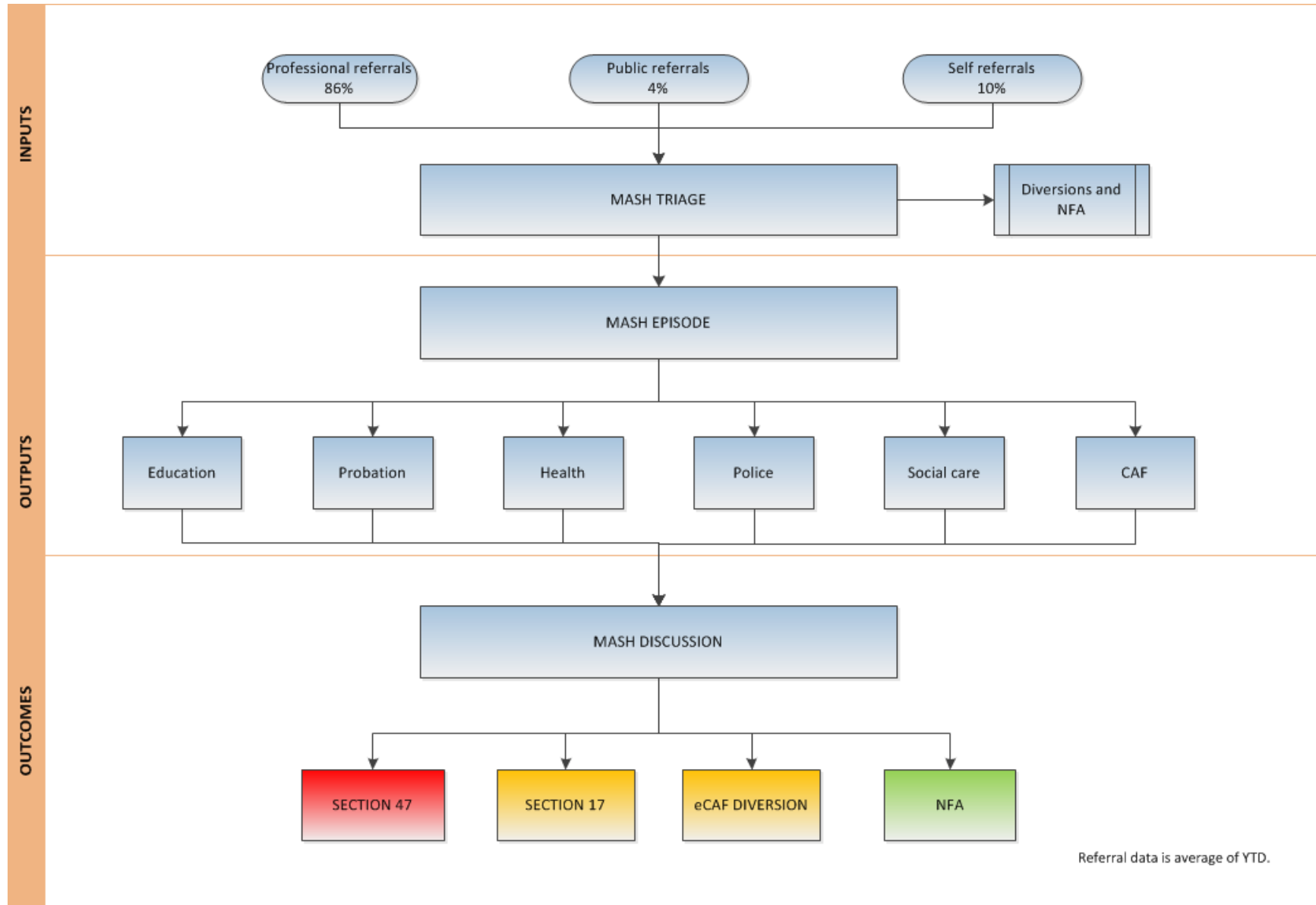
Update on the MASH since it was established.



Function and purpose of Multi Agency Safeguarding Hub

- To identify and make safe at the earliest opportunity all vulnerable children in our communities through the sharing of information and intelligence across the safeguarding partnership.
- Brings key professionals together to facilitate early, better quality information sharing, analysis and decision-making.
- To improve the safeguarding response for children through better information sharing and high quality and timely safeguarding responses.
- Improved identification of risk to identify opportunity for earlier interventions, taking preventative action before risk had escalated.

MASH process flow



How is MASH making a difference and how do we know ?

- Richness of information available in a more timely fashion
- Regular dip sampling takes place in the MASH with all available agencies. In the dip sampling, staff are asked to evaluate the quality of the MASH enquiry against a number of audit questions, enabling managers to identify areas for improvement.
- Dip sampling looks at Agency Information, Social Care Information, Threshold Decisions, Timescales, and Information Sharing
- Each question is scored using the following scoring system: 1) Poor, 2) Average, 3) Good, 4) Very Good.

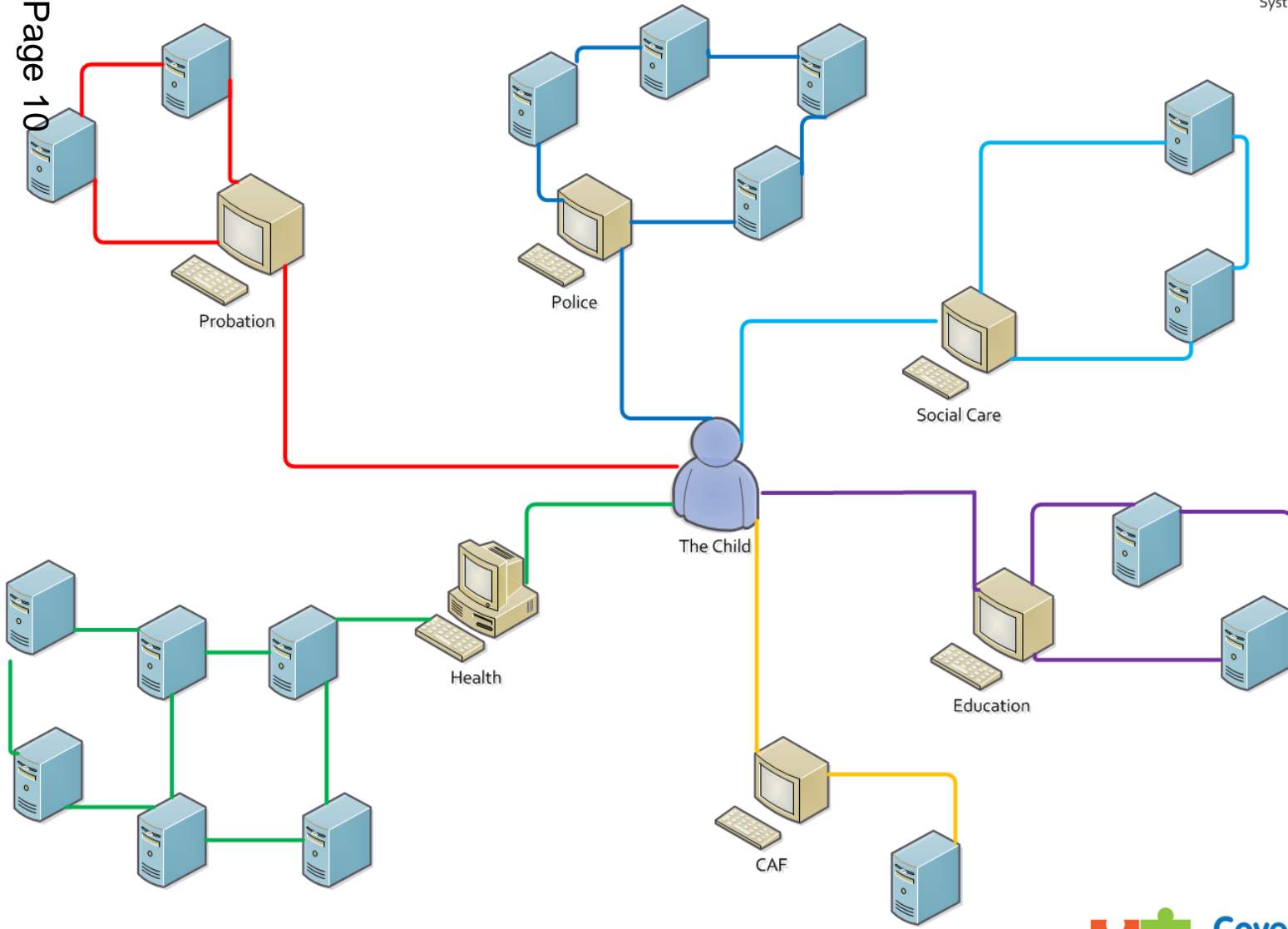
24th November 2015 (Minimum Scores Per Category)



Contributions from Partners



Systems in the MASH



- Partners in the MASH share information effectively, working together in an integrated manner.
- Part of the MASH role is for all agencies to analyse and evaluate their specialist professional information to assist the overall MASH in decision making.
- Each partner is trained to identify need, risk and harm, and have developed this experience and skill further by working in the MASH
- All Agencies keep the child as their primary focus.

**And New Arrival:
Community Safety**

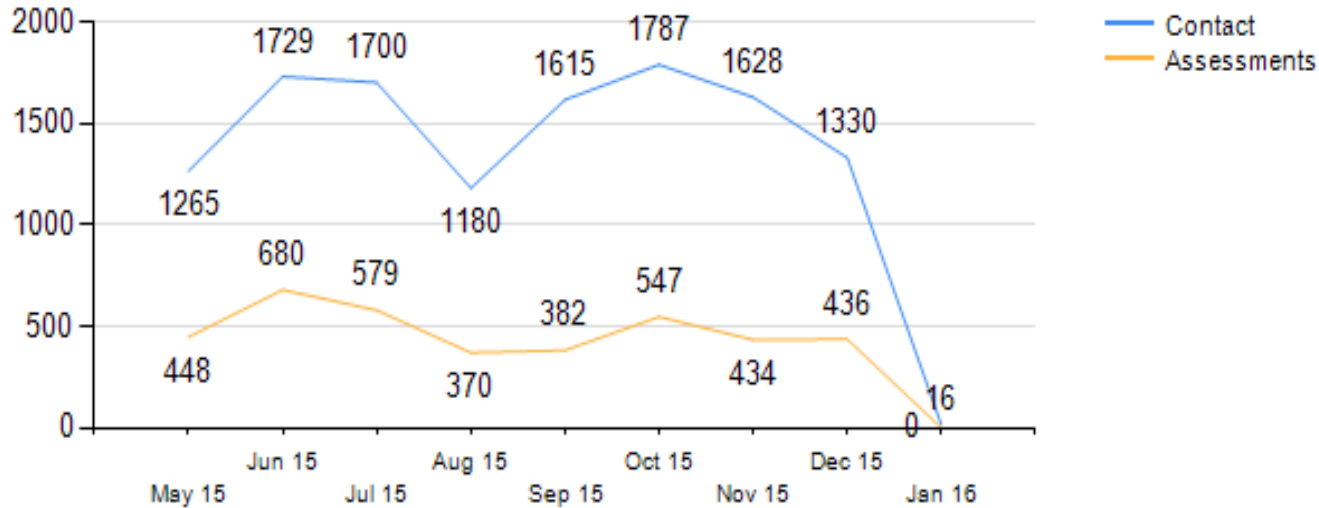


Performance Data

Monthly Activity



Contacts And Assessments Per Month



The MASH processes thousands of contacts each month, with 38% of these progressing to a MASH Enquiry/Assessment. There is traditionally a dip in activity in August due to school holidays.



Agencies contacting the MASH



Agency	MASH or Referral		Signposted or NFA		Total
Charities & Other Public Bodies	838	39.7%	1272	60.3%	2110
Education	1099	45.8%	1299	54.2%	2398
Family, Friends & Carers	269	22.0%	952	78.0%	1221
Health	626	32.4%	1305	67.6%	1931
Legal	52	13.7%	327	86.3%	379
Other	815	52.0%	753	48.0%	1568
Police	957	36.1%	1691	63.9%	2648
Probation	67	29.3%	162	70.7%	229
Step-up from eCAF (Early Help)	1	50.0%	1	50.0%	2
Total	4724	37.8%	7762	62.2%	

Police and Education remain the agencies that most frequently contact the MASH. Contacts from Education are the most common source of MASH enquiries or referrals to Social Care.





Timescales

RAG Rating	Achieved		Missed		Total
Red	546	69.6%	238	30.4%	784
Amber	2147	69.5%	943	30.5%	3090
Green	4	100.0%		0.0%	4
Total	2697	69.5%	1181	30.5%	3878

Timescales for the MASH are determined in MASH Triage, depending on the level of need of the child. Cases rated 'Red' are dealt with more quickly than those rated 'Amber'. Having said this, 31% of MASH enquiries are completed outside of timescales. Further work is being undertaken to ensure this is addressed.





The MASH Review



The MASH Review

- Referral and contact processes and activity for children entering the Coventry MASH
- Partnership processes, practice standards and activity within the Coventry MASH
- Visibility and connectivity of all partners' information and intelligence to MASH decision makers
- Information sharing activity within the Coventry MASH
- Compliance with Statutory framework and national guidance in relation to information sharing and risk based decision making
- resourcing against volume and process expectations across the safeguarding partners within the Coventry MASH
- Connectivity with service delivery external to the MASH including statutory services, Early Offer of Help, Troubled Families and specialist delivery services such as Child Sexual Exploitation (CSE), Missing and prevention of radicalisation.
- Performance and governance practice.



Outcome from MASH review



Case Studies

Case Study

MASH receive information from a parent that their 13 year old has been visiting the home of a friend that was unknown to them. The young person has arrived home after drinking (what she believes is) an energy drink but is clearly under the influence. Parent uses her daughter's phone pretending to be her daughter a conversation takes place that leads the parent to feel that the person on the end of the phone has acted inappropriately and poses a risk to her child. Parent has acted appropriately in safeguarding her child.

Triage analysis of information provided and discussions with mother generates a referral

Education report a recent deterioration in challenging behaviors in school and aggression.

Information gathering quickly establishes that the 'friend' is an adult with significant convictions against children . Because of the swift gathering of information it was clear what the safeguarding concerns were and discussions took place with mum around the risks this person posed enabling her to protect her daughter.

MASH recommend a CAF level 3 to support mother and work with young person around internet safety, sexual exploitation,



MASH Benefits

- Triggers identified : criminal threat, potential sexual exploitation
- Effective and timely communication between all agencies
- Vulnerability identified
- Early intervention and support to parent
- Integrated partnership response
- Risky adult identified



Case Study

MASH receive notification about a 2 year old child who has been left by their mother with someone who she had recently met and she had not returned home, after leaving the family home for an hour.

Police called and remove the child from the home under Police Protection Powers.

Home circumstances are recorded as poor, with little food, toys, furnishing and there is evidence in the home of drug use with a “crack” pipe and other drug paraphernalia.

Research in MASH identified mother as having other children that live with relatives due to her inability to care.

MASH recommend immediate allocation to a social worker with a view to a strategy discussion.



MASH Benefits

Triggers identified: immediate safeguarding

Effective Communication

Good research of systems and previous work

Integrated response, Risk identified and assessed, Immediate safeguarding

Father identified to care for child. RAS assessment of him indicated he is a positive factor in the child’s life and he has adequate support from his family to enable him to care



Case Study

MASH receive information about a 14 year old girl who has been missing from home and found in a hotel room with two men.

No previous social care history on young person
MASH enquiry identifies another young person with her.

Police checks show significant concerns around men who girls found with.

Education systems show poor school attendance and school report one young person had a termination in October.

CSE team identify networking to other young people at risk of CSE.

MASH recommend strategy meeting to be held immediately to plan investigation and interventions.



MASH benefits

Triggers : criminal Activity, Sexual Exploitation

Arrests made

Effective communication and integrated partnership response leads to risk being identified.

Outcome

Fast and proactive action from Referral and assessment service to share concerns and support families and support family with safety planning.



Case Study

During a mapping exercise in the Child Sexual Exploitation Team information came to light on two young boys who were potentially acting as drug runners / gun carriers for a known criminal to Police.

MASH enquiry undertaken as both boys not known to social care.

Education indicate poor school attendance.

Concerns are such that police immediately search young boys home and lockers at school. No evidence of firearms or drugs found.



MASH benefits

Crime prevention

Early research

Trafficking triggers

Integrated response

Early intervention and prevention

Effective communication

Vulnerability and Risk identified.



Case Study

Information received that a pregnant woman has disclosed domestic violence by her new partner.

MASH research revealed that mother was a regular substance abuser and has had previous relationships where domestic violence is prevalent.

Health checks also reveal mental health issues

Social care records indicate previous children have been removed and subject of child protection procedures.

MASH recommended a pre birth children and families assessment



MASH benefits

Triggers identified: Domestic violence, substance misuse, mental health

Vulnerability and Risk Identified

Effective and timely Communication

Integrated Partnership Response



Any Questions